

'N' Number: \_\_\_\_\_ Membership Number: \_\_\_\_\_

**primary member personal details**

title  Mr  Mrs  Miss  Ms  other \_\_\_\_\_ surname \_\_\_\_\_

first name \_\_\_\_\_ middle name(s) \_\_\_\_\_

other names commonly known by (not nicknames) \_\_\_\_\_  male  female

postal address \_\_\_\_\_  
\_\_\_\_\_ postcode \_\_\_\_\_

home address  same as above  as below \_\_\_\_\_  
\_\_\_\_\_ postcode \_\_\_\_\_

home phone \_\_\_\_\_ work phone \_\_\_\_\_

mobile phone \_\_\_\_\_ fax number \_\_\_\_\_

email \_\_\_\_\_ date of birth \_\_\_\_\_

are you a permanent Australian resident?  yes  no

employer name \_\_\_\_\_ occupation \_\_\_\_\_

employer address \_\_\_\_\_ postcode \_\_\_\_\_

length of employment \_\_\_\_\_ employment type  permanent full time  permanent part time  casual

reason for joining -  convenience  rates & fees  branch location  advertising  
 sponsorship  website  mobile manager visit  recommendation by family/friend

industry type -  banking & finance  building & construction  charity/non-profit org  mining & energy  health  
 motor vehicle industry  racing & gambling  tourism & hospitality  transport  retail  
 education  private-catholic  private-non catholic  student teacher  other  
 university  other education  education link  tafe

**account selection**

Conditions of use apply to these accounts. Details are available on request or will be provided at the time of your application. Please tick the accounts you require.

- everyday account
- online savings account
- christmas savings account
- bonus savings account
- childrens savings account
- retirement deeming account
- tertiary students account
- cash management account

**PLEASE NOTE:**

To open joint accounts please use form FRM\_F054 - new accounts & access services.

The quoted **Tax File Number** (TFN) will be linked to all accounts under this membership. Members who do not quote a TFN or exemption number may be subject to TFN Withholding Tax. This notice will be destroyed once details are entered. These details cannot be retrieved or accessed by staff.

**access code** - select any combination of 4 to 8 characters & numbers. *DO NOT use dates of birth, phone numbers etc as it opens the possibility of fraud on your account.*

## access & service options

Conditions apply to the use of these services. Details are available on request or will be provided at the time of your application. Please tick the access options and services you require.

- access code** - to access account(s) via the phone to the member service centre. Please complete your personal access code number in the space available on this form.
- internet banking & BPAY** - we will provide your initial internet banking password. 'Secure SMS' is a second level of security offered within internet banking. If you register for Secure SMS, your mobile phone number is required to receive a 'Secure SMS' code. This code enables you to complete certain transactions such as BPAY, external transfers and cheque withdrawals.

**mobile phone number:** \_\_\_\_\_

- eStatements** via internet banking email address for notification \_\_\_\_\_
- phone banking & BPay** - we will provide your initial phone banking password.
- sms alerts** - attach a completed new accounts & services form (F054).
- payroll & direct credit** - attach a completed payroll authority (F238).
- cheque book** - attach a completed cheque account signatory card (F023).  
link cheque facility to account \_\_\_\_\_
- 30 leaf book  100 leaf book

**cards** - cards and PINs will be sent by separate mail. Visa Card is not available on accounts where multiple signatures are required to transact.

- Redicard -  PIN not required
- VISA debit card - *conditions may apply* previous residential address if less than 3 years at current address

State whether you are currently  buying  renting  own home  
length of years at this residence \_\_\_\_\_  
drivers lic no. \_\_\_\_\_ expiry date \_\_\_\_\_

### linking accounts to your card -

1st savings \_\_\_\_\_  
full access from eftpos, bank@post and all atms

2nd savings \_\_\_\_\_  
access from rediATMs & bank@post

3rd savings \_\_\_\_\_  
access from rediATMs only

visa posting account \_\_\_\_\_  
access for visa card purchases only

## declaration

- I certify that the details contained within this form are true and correct and hereby apply for Membership and one \$2 share in Credit Union SA Ltd. I understand my membership cannot be activated until I have paid my \$2 share. I agree to be bound by Credit Union SA's current Constitution and any future amendments (a copy of the Constitution is available on request).
- The Bond of Credit Union SA membership comprises of the education community, energy industry and other groups as defined within the Bond. Membership applications outside this Bond are subject to approval.
- I acknowledge that accounts and services may not be provided if my application is not approved.
- The details provided in this application are true and correct. I acknowledge that it is an offence under Anti-Money Laundering and Counter Terrorism Financing Act 2006 (Cth) to give false and misleading information.
- I understand that Credit Union SA will collect personal information from me as required by the Anti-Money Laundering and Counter Terrorism Financing Act 2006 (Cth) and that it may take steps to verify the personal information it has collected from me. I consent to the collection, use, handling, disclosure and verification of personal information as required by the Anti-Money Laundering and Counter Terrorism Financing Act 2006 (Cth). I understand that if I provide Credit Union SA with incomplete or inaccurate information that Credit Union SA may not be able to provide me with the products or services that I am seeking.
- I acknowledge receipt of a Credit Union SA Ltd Financial Services Guide.
- I acknowledge that I have received the Conditions of Use - Savings & Investment Accounts relating to the account(s) chosen and Conditions of Use - Electronic & General Access Services for the service(s) chosen and agree to abide by these conditions of use.

member signature: \_\_\_\_\_ date: \_\_\_\_\_

## office use only

- member identification worksheet completed  
or  change of class
- member specimen signature card attached
- share paid
- court judgements - checked for all states - *not required for minors*
- tax file number loaded
- internet banking/ phone banking default passwords advised to member - if applicable
- cheque account signature card attached - if reqd
- Closed membership - *if person had a previous membership complete the following*
- savings & loans history checked
- closed membership reactivated
- new ID verification completed

- FSG provided
- COU - Savings & Investment Accounts provided & logged on Prosper
- COU - Elec & Genl Acc Services provided & logged on Prosper
- comments

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

membership opened by \_\_\_\_\_

checked by \_\_\_\_\_ date \_\_\_\_\_

VISA Debit card  approved  declined

by: \_\_\_\_\_ date: \_\_\_\_\_

# member identification worksheet

For the purpose of identifying an individual under the AML/CTF Act 2006, the persons **full name** and either their **date of birth** or **current address** as noted on their application must be verified by sighting acceptable documentation (originals or certified copies only).

Acceptable documentation is divided into 3 groups, Category A, Category B and Category C.

To identify the individual's identity the person must show:

- 2 documents from the Category A list

**OR** • 1 document from the Category A list **AND** 1 document from the Category B **OR** C list

**OR** • 1 document from the Category B list **AND** 2 documents from the Category C list

If the document contains a photograph, staff must compare the photograph to the individual. If the document contains a signature, the signature must be compared to the individual's signature on the application.

**Special provisions** apply to • children under 18 years of age • Foreigners • Indigenous Australians • certain recipients of Social Security benefits - please refer to & complete Section 2.

**If documents have been certified**, Section 3 must be completed by the authorised person.

<b>SECTION 1</b>	<b>Primary Identification Process Document details</b>
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<b>Category A</b>	<ol style="list-style-type: none"> <li>1. Current Australian passport (or one that has expired within last 2 years)</li> <li>2. Current drivers licence</li> <li>3. A proof of age card which contains a photograph</li> <li>4. Foreign passport containing photo and name and if written in a foreign language, is accompanied by an English translation prepared by an accredited translator.</li> </ol>
<b>Category B</b>	<ol style="list-style-type: none"> <li>1. Birth certificate or extract of birth certificate</li> <li>2. Australian citizenship certificate</li> <li>3. A pension card issued by Centrelink</li> <li>4. An electoral enrolment card</li> <li>5. Teachers Registration Certificate</li> <li>6. Loan document held by a Financial Institution</li> <li>7. Mortgage records of another Financial Institution</li> <li>8. Land Title Office records</li> <li>9. Department of Veteran's Affairs card or any other entitlement card issued by the Australian government</li> </ol>
<b>Category C</b>	<ol style="list-style-type: none"> <li>1. Benefit notice issued by Australian, State or Territory governments within last 12 months</li> <li>2. Tax assessment notice issued by the ATO within last 12 months</li> <li>3. Council rates notice or utilities bill issued within last 3 months (with residential address)</li> <li>4. Medicare card</li> <li>5. Marriage Certificate</li> <li>6. A statement from another FI</li> <li>7. Credit/Debit Card from another FI</li> <li>8. Student Identification Card</li> </ol>

Complete following details where appropriate:

Category -please circle	A / B / C	A / B / C	A / B / C
Type of document			
Document Number			
Person to whom it relates			
Date of birth			
Place of residence (address on document)			
Date of issue			
Place/Office of issue			
Expiry date			

..... continue overleaf for Section 2 & 3 if required

**office use only - Section 1 Primary Identification verification**

verified by (name):

signature:

date:

**SECTION 2****Special Provisions - complete 1, 2, 3 or 4.****1. Minors (Under 18 years of age)**

A Child under 18 years of age requires a Birth Certificate or an Extract of Birth Certificate (original or certified) - complete details in table below.

**2. Non-resident of Australia**

One of the following documents and one document from Category C under Section 1 (with English translation as required) - complete details in table below.

1. Current passport      2. Citizenship certificate issued by a foreign government      3. Birth certificate issued by a foreign government

**PLUS COMPLETE ALL OF THE FOLLOWING INFORMATION**

1. My Nationality is \_\_\_\_\_ 2. Occupation \_\_\_\_\_  
 3. Does your occupation involve a public function ie. Government position, local councillor etc?       Yes       No  
 4. Do you have a relative who holds a similar role?       Yes       No

**3. Indigenous Australians**

The following document must be sighted & the original attached to this form. A written reference from a community leader, addressed to Credit Union SA Ltd verifying their full name & current address. A community Leader includes:

- Person who is recognised by the members of the community to be a community elder; or
- If there is an elected Aboriginal council that represents the community - an elected member of the council.

**4. Certain Recipients of a Social Security Payments**

The Social Security recipient must produce BOTH of the following documents. The original letter of Introduction must be attached to this form.

- Original letter of introduction from a Centrelink Officer which includes the person's current address, is signed by the individual, signed by the Centrelink Officer, states that the individual is the recipient of a social security payment & that the individual's signature has been verified from Centrelink's records.  
 Name as on Centrelink letter      Address in Centrelink letter

- Birth Certificate or Extract of Birth Certificate

Name as on Certificate      Doc Reference Number      Date of Birth      Issue Date

Complete following details where appropriate:

Type of document			
Document Number			
Person to whom it relates			
Date of birth			
Place of residence (address on document)			
Date of issue			
Place/Office of issue			
Expiry date			

**SECTION 3****Certification Details**

Refer to Section 1 for combinations of documents required.

Persons authorised to certify identification documents (if certified, tick appropriate box and complete details below)

- |   |   |
|---|---|
| <input type="checkbox"/> Legal Practitioner                         | <input type="checkbox"/> Agent of the Australia Post  |
| <input type="checkbox"/> Judges                                     | <input type="checkbox"/> Employee of the Australia Post (2 years service)   |
| <input type="checkbox"/> Magistrates                                | <input type="checkbox"/> Australian Consular or Diplomatic Officer  |
| <input type="checkbox"/> Chief Executive Officer of a Federal Court | <input type="checkbox"/> Officer of Financial Institution (2 years service)   |
| <input type="checkbox"/> Registrar or Deputy Registrar of a court   | <input type="checkbox"/> Finance Company Officer (2 years service)  |
| <input type="checkbox"/> Justice of the Peace                       | <input type="checkbox"/> Officer or authorised representative of AFS licensee (2 years service). ie Credit Union or Bank Officer etc. |
| <input type="checkbox"/> Notary Public                              | <input type="checkbox"/> Accountants (members of recognised accounting body)  |
| <input type="checkbox"/> Police Officer                             |   |

Please print -

Name \_\_\_\_\_

Residential Address \_\_\_\_\_  
 (PO Box not acceptable)

Phone No. \_\_\_\_\_

I have examined the original identification documents listed and have endorsed each copy attached, certifying that it is a true copy of the original which I have sighted.

Signature \_\_\_\_\_

Registration No. \_\_\_\_\_  
 (if applicable)

It is an offence under the Anti-Money Laundering & Terrorism Financing Act 2006 to give false and misleading information.

**office use only - Section 2 Special Provisions verification**

verified by (name):

signature:

date: